


## State of North Carolina Office of Information Technology Services

Michael F. Easley, Governor

George Bakolia, State Chief Information Officer

### Memorandum

**To:** Agency Heads, CIOs, Security Liaisons

**From:** George Bakolia, State Chief Information Officer 

**Subject:** Statewide Anti-virus Software

**Date:** March 10, 2006

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To help defend State computer systems against increasingly sophisticated attacks from viruses, spyware and other threats, my office has established a new, mandatory statewide term contract for anti-virus software.

Under this contract, which resulted from an open bidding process, CDW-Government, Inc., will provide Trend Micro software for workstations and servers. The package for workstations includes anti-virus, anti-spyware and host-based firewall capabilities that can be centrally managed.

Executive branch agencies must purchase software using this new contract as their current anti-virus contractual agreements for workstations and servers expire. City and county governments, public school systems, community colleges and state universities in North Carolina have the option to purchase from the contract.

Purchasing will be through the ITS Statewide Procurement Office. Details about pricing and purchasing is at: Anti-virus term contract. This information also can be accessed through the Statewide IT Contracts web page at <http://www.its.state.nc.us/ITProcurement/TermContracts/TContracts.asp>.

In the past, my office has offered basic anti-virus software at no cost under a blanket, statewide license. I am sorry that arrangement is no longer possible. I notified users in October 2004 that renewal of the blanket license was unlikely, so they could plan their budgets accordingly.

This software should be considered part of your overall security effort; not a total solution. Standing alone, it will not provide adequate protection against all threats. A layered approach to security is necessary to provide appropriate protection.

Memo to: Agency Heads, CIOs, Security Liaisons  
3/10/06  
Page 2

While technical support will be provided directly by the vendor, Chris Turpin at the ITS Information Security Office is available to assist you with any other questions that you may have. Chris can be reached at (919) 981-2549 or at [christopher.turpin@ncmail.net](mailto:christopher.turpin@ncmail.net).

cc: Bill Willis, Deputy State Chief Information Officer  
Ann Garrett, State Chief Information Security Officer